

DES Fleet Operations & Parking Quarterly Meeting

ATO Training and Information Session
February 20, 2020



Agenda

- Welcome/Introductions
- Fleet Operations & Parking Updates
- Parking
- Dispatch
- Shop
- CARs
- Closing Remarks & Questions



Transition Announcement

Effective: 2/1/20



Deputy Assistant Director of
Business Resources Division



DES Fleet & Parking Services
Manager

George	Courtney
VW Steering Committee	Fleet Daily Operations
VW State and Federal Settlement	Parking Services Daily Operations
Agency Lead for JTC Study	Dashboard Metrics
EO 20-01 ZEV Workgroup Lead	EV adoption for DES Fleet
Capitol Campus EVSE Policy	EVSE deployments
Capitol Campus EVSE Planning Study	
Deschutes Parkway Rulemaking	



New Face(s) to Fleet Operations & Parking

Dylan Plaegar-Brockway
Transportation Helper



Dylan's passion is to rebuild, repair, and restore classic cars and motorcycles. If you see Dylan please take a moment to welcome him to our team.



Rates

- **We appreciate your patience as we work closely with OFM to bridge the budget shortfall!**
 - Supplemental request was not included in the Governor's budget, DES is currently reviewing and running projections on alternatives. We will keep you all informed as we move forward in this process.
- **Reminder!**
 - Fleet, in response to the 19-21 budget shortfall, has extended the vehicle life
 - This measure was taken to help Fleet close our budget gap
 - **Please remind your coordinators and relevant POCs**



Upcoming Events

- **April 13th-15th:**
 - **Green Transportation Summit & Expo (GTSE) –**
Greater Tacoma Convention Center
 - 10th annual GTSE is the region's premier clean transportation mecca. Offers invaluable fleet technician training and general educational opportunities with information packed sessions and seminars tailored to fleets and clean transportation stakeholders from the Pacific Northwest and across the country.
 - Topics include (but not limited to):
 - Federal Funding: 2020 & Beyond
 - Off Road Generators and Marine Engines
 - Electrification of Fleets from Vehicles to Med/Heavy-Duty Equipment
 - Charging Solutions: A guide to Fleet Management and Sustainability



Link to the Expo: <https://gtsummitexpo.socialenterprises.net/>



Upcoming Events

- **Earth Day Wednesday April 22nd**
 - Wright Runstad & Company will hold its annual Sustainability Fair from 11am until 1:30pm on April 22nd at 1500 Jefferson Presentation Room and Front Plaza.
 - Ride and Drive – test out some Electric Vehicles!
 - Everyone is Welcome!



Upcoming Events

- **May 11th-14th:**
 - **Advanced Clean Transportation (ACT) Expo–** Long Beach, CA Convention Center
 - The largest advanced transportation technology and clean fleet event in North America. Each year, the show serves as the official meeting place for transportation executives looking to gain hands-on access to the fuels, technologies, and vehicles driving the future of transportation.
 - ACT Expo assembles the biggest and most comprehensive assembly of advanced technology commercial vehicles anywhere – including battery electric, hydrogen, natural gas, propane auto gas, trucking efficiency, automated and connected tech, and so much more!
 - ACT Expo
 - 4 day conference
 - 200+ Expert Industry Speakers
 - 50+ Workshops & Sessions
 - 10+ Co-located Events



Link to the Expo: <https://www.actexpo.com/>



Capitol Campus Parking Update

- Rulemaking Update
- Commute Trip Reduction Events
- Capitol Campus Electric Vehicle (EV) Charger Pilot – We need your help!
- Capitol Campus EV Charger Updates
 - Natural Resources Building
 - Plaza Garage
 - Mansion Lot
- Capitol Campus Parking – New Operations System Implementation Underway



Campus Parking Rulemaking Update

- State Capitol Grounds Traffic & Parking Regulations
- Rules effective March 14th, 2020 – WAC 200-200
- What's Coming Next:
 - Assessment of NRB Visitor Lot to develop a Restriping Plan for 2020
 - Adding new signage in selected garage areas to improve oversize vehicle and compact parking requirements and to support enforcement efforts
 - Continue communication and outreach to campus employee and agency parkers regarding responsibilities and requirements



Commute Trip Reduction – (CTR)

Solution: Teleworking

- Did you know that when 1% of all parkers on Campus **Telework**, approximately 60 parking stalls become available?
- Is **Teleworking** for you? Talk to your supervisor and your human resources representative to learn about your:
 - Position's eligibility
 - Agency's policy & process
- Never tried **Teleworking** before?
- Be part of the CTR solution regardless of your duty station, and potentially skip the commute by exploring your eligibility to **Telework** on a **mid-week day**.



Capitol Campus Electric Vehicle (EV) Charger Pilot – We Need Your Help!

- **Purpose:** To support state fleet vehicles and workplace EV charging for employees with electric or plug-in hybrid vehicles.
- DES is working to expand electric vehicle (EV) charging infrastructure across the Capitol Campus
- New EV chargers installed in the following areas:
 - NRB Garage (P2 Level)
 - Plaza Garage (D5 Level)
 - Mansion Lot
- These charging stations directly support the Governor's Washington State Electric Vehicle Fleets Initiative and Executive Order 20-01 to add all-electric vehicles to state fleets.
- The pilot includes an opportunity EV parkers to provide feedback and ideas in a meeting with DES this Spring.



EV Charging in Natural Resources Garage – We Need Your Help!



Parkers must:

Be authorized to park in NRB Garage

Park in employee zoned EV Charging stalls

Register your EV with the parking office

Read & Sign the [Capitol Campus EV Charging Policy](#)

Display specific EV hangers while charging



Vehicle topping off a charge, must be moved immediately after full charge. **However, it is the policy intent that vehicles do not stay plugged in for more than four hours each day; fully charged, or not.**



Failure to comply with the policy will result in losing charging privileges on the Capitol Campus.



Washington State Patrol will begin enforcing in the future.



Capitol Campus Electric Vehicle (EV) Charger Pilot – We Need Your Help!

**DO NOT UNPLUG
WHILE CHARGING**



**I AM NECESSITY CHARGING
OK TO UNPLUG AFTER:**

CALL OR TEXT ME IF YOU NEED ASSISTANCE

*If you unplug me, please leave this card
on my windshield so I can use it again*

GOOD EV CHARGING ETIQUETTE

- Never park in a charging space if you are not charging
- When charging in public, limit your charge, don't charge to your limit. Move on so others can charge as well.
- Never unplug another car without permission

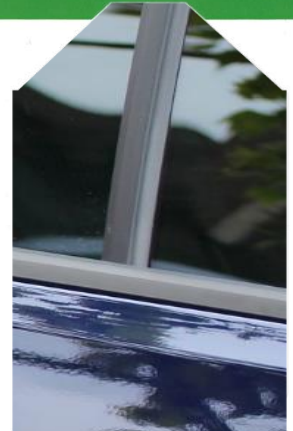


Learn more at:

www.TakeChargeAndGo.com

© Take Charge and Go U.S. Patent Pending

OK TO UNPLUG



I AM OPPORTUNITY CHARGING

CALL OR TEXT ME IF YOU NEED ASSISTANCE

*If you unplug me, please leave this card
on my windshield so I can use it again*

GOOD EV CHARGING ETIQUETTE

- Never park in a charging space if you are not charging
- When charging in public, limit your charge, don't charge to your limit. Move on so others can charge as well.
- Never unplug another car without permission



Learn more at:

www.TakeChargeAndGo.com

© Take Charge and Go U.S. Patent Pending

NRB Garage EV Chargers

- Located on Level P3 6 dual-headed level II electric vehicle chargers installed November 2019.
- 6 chargers/stalls assigned to agencies in the NRB Building.
- 6 stalls/chargers are available for employee workplace charging.



Plaza Garage Clipper Creek Chargers

- 4 dual-headed level II electric vehicle chargers installed in December 2019 in the Plaza Garage D5 area.
- 4 stalls are dedicated for employee workplace charging.

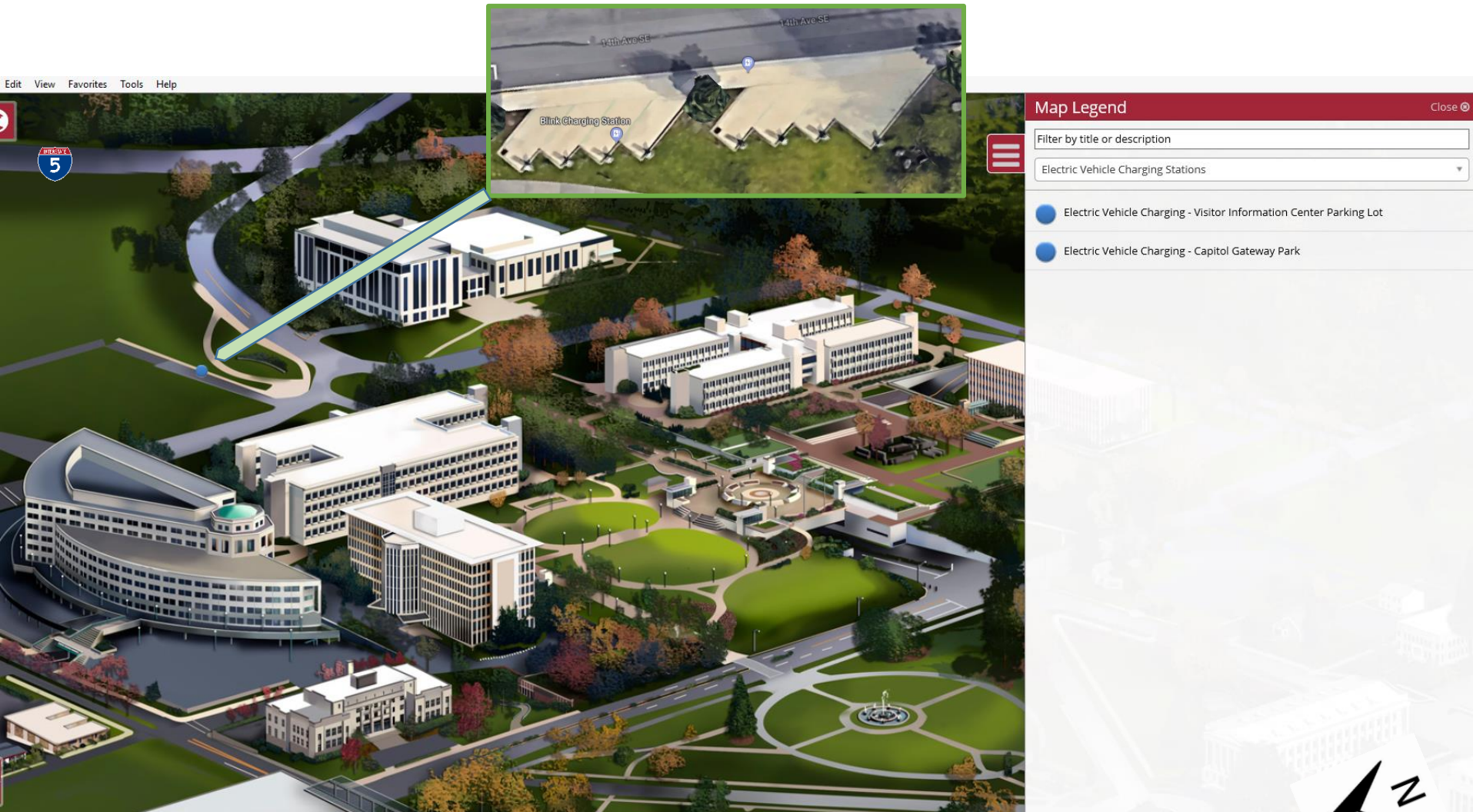


West Campus – Mansion Lot

- 6 dual-headed level II Clipper Creek electric vehicle chargers installed in January 2020
- Must be assigned to the mansion lot to use these chargers



Public Electric Vehicle Charging Near 14th Ave. & Jefferson St. Roundabout



Capitol Campus Parking Operations Information Management System Update

- Data migration planning is underway
- Testing and implementation scheduled for early summer
- What is important to you?
- What do you wish the new system could do for you?



Book-a-Bolt

Don't be such a dinosaur!

Since July 2017 when we first put the Chevy Bolts into service we've put over 300,000 miles on them with over 4,000 individual daily trip rentals. An even more impressive number is the fact that since 2017 between all our agencies perm & daily trip vehicles we've done more than 1.5 million electric miles!



Book-a-Bolt

What's so great about a Bolt anyways?



1. It's Electric! More than 200+ miles on a single charge.
2. Take a trip to Seattle and back with no problem!
3. Very roomy and spacious with lots of leg room. Comfortable for 4 with cargo space.
4. Heated seats, heated steering wheel, and Bluetooth.
5. Great for tall drivers, just like the T-Rex. Even has adjustable steering wheel that telescopes so even T-Rex's short arms can steer even though he's tall.
6. ZERO emissions!
7. No pesky stops at the fuel station. Just plug it in when you return.



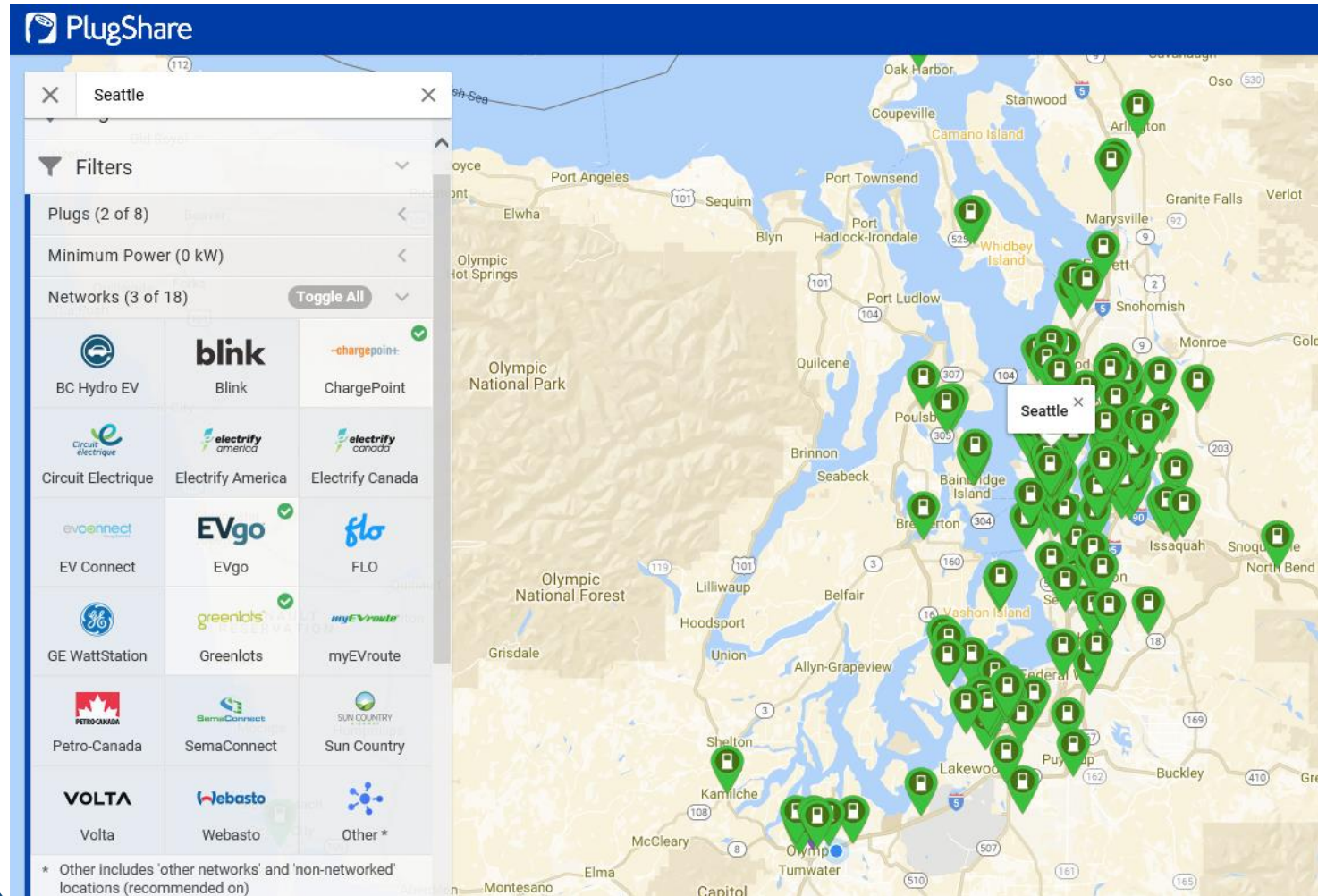
How can we help drivers overcome their hesitations?

- EV(electric vehicle) Operator Training
- Ride and Drives
- Education
- Encouragement. Try one yourself and let them know how easy it really is!
- Introduce them to www.plugshare.com



EV Charging Stations

www.plugshare.com



Daily Rental Fleet Reminders

At our automated key box sites

- INVERS-change in verbiage. INVERS is the program we use for our daily rental automated key box sites. We are moving from calling it INVERS to our Daily Rental Fleet.
- What do I do if my vehicle doesn't start?
 - Return to the key box and pick up the phone.
 - We staff the phone from 6:30am-5:30pm M-F
 - We will make sure you have the correct vehicle
 - We will ask questions about the vehicle
 - We can get you into a new vehicle
 - If for some reason you can't reach us, you can make yourself another reservation and use that one and let us know later what happened.

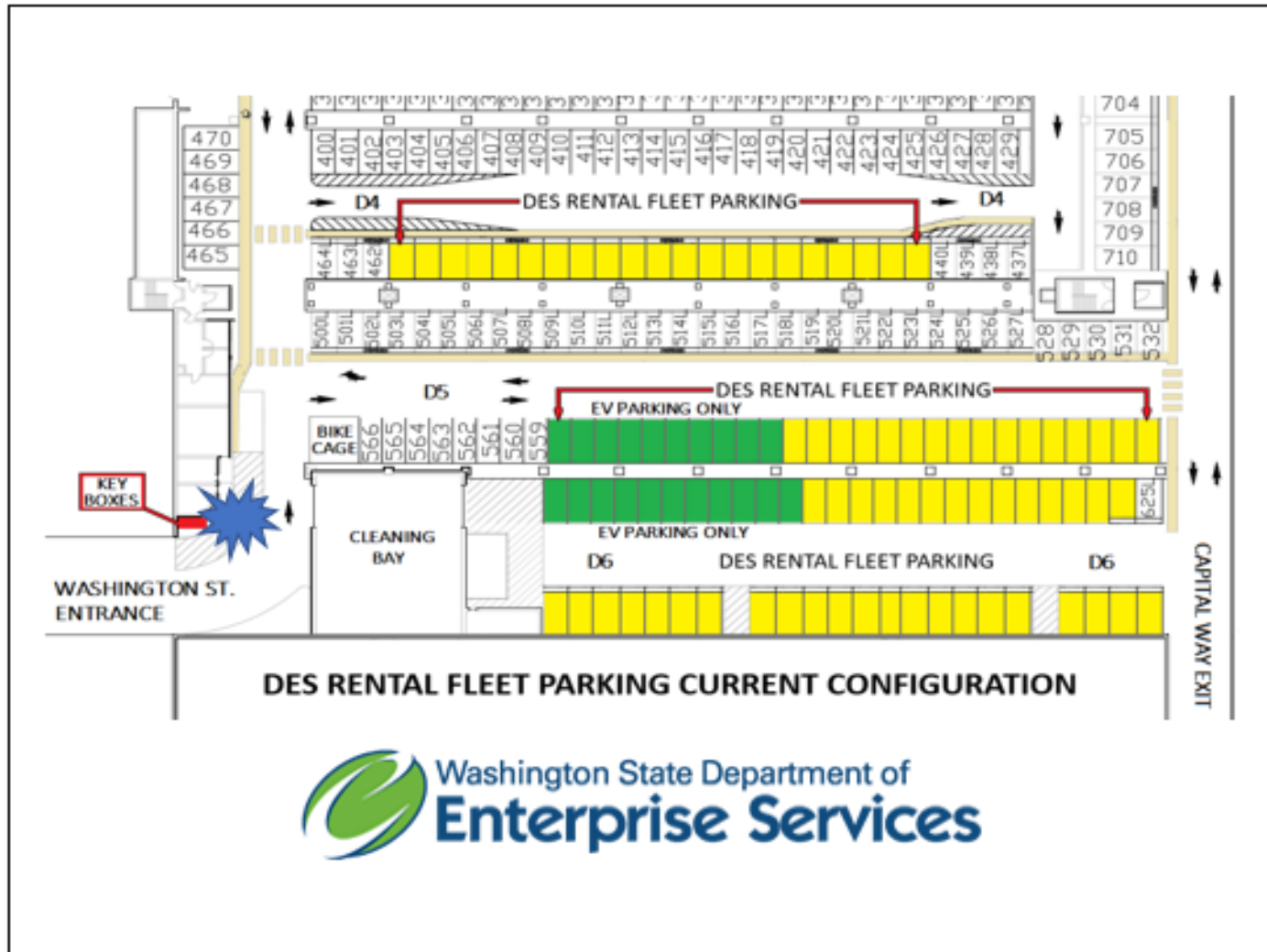


DES Rental Fleet Parking Consolidation in Plaza Garage to D5 & D6

- Starting 2/18, DES Rental Fleet will be consolidating its parking area in the Plaza Garage to D5 & D6.
 - What does this mean for customers whom use the DES Daily Rental Fleet Vehicles in the Plaza Garage?
 - Closer to Rental Fleet Key boxes
 - Less confusion on where to pick up and return vehicles



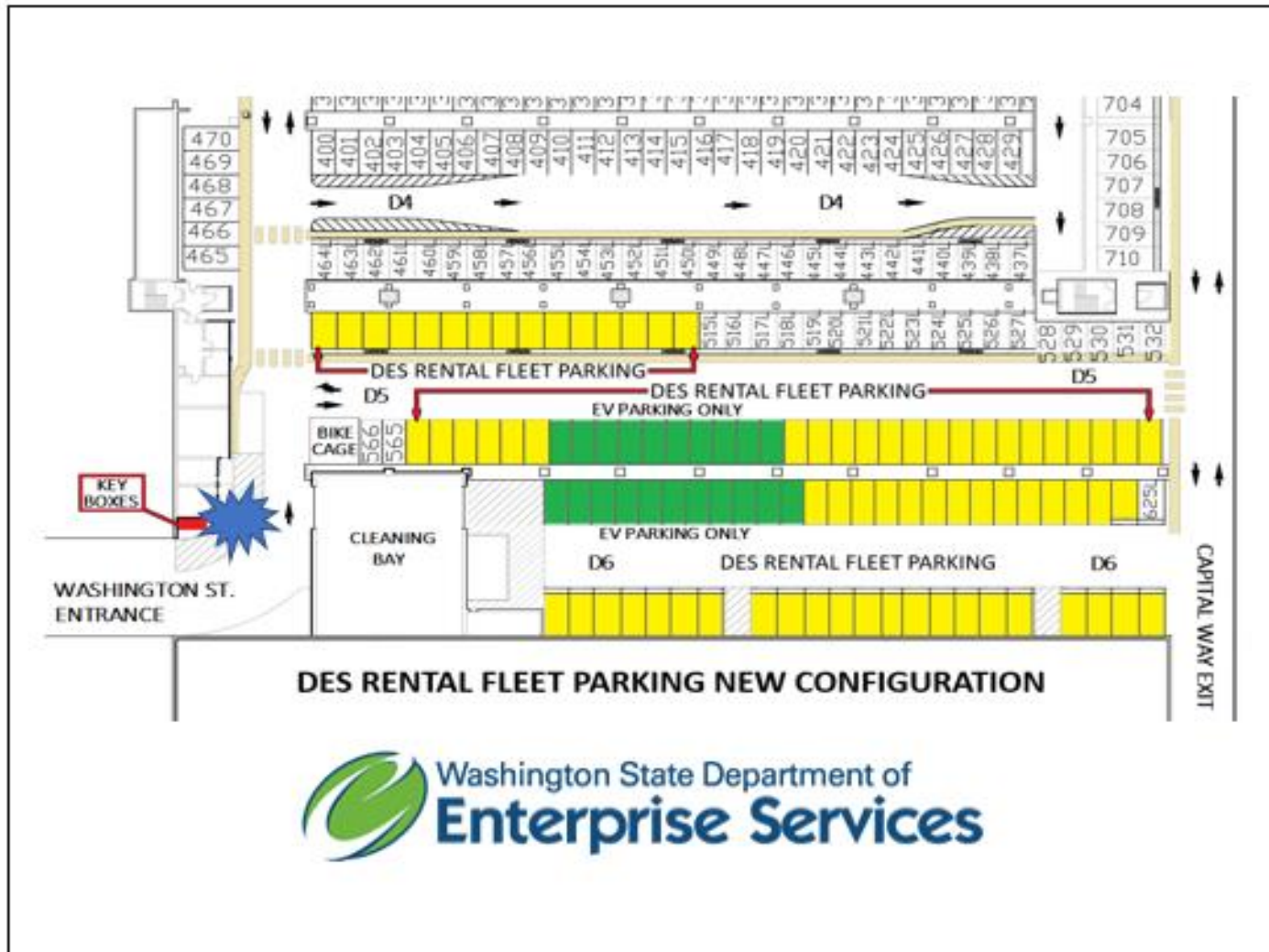
Current Parking Configuration



Washington State Department of
Enterprise Services



New Parking Configuration



DES Fee Update

- As of May 1, 2020 these fee's will be changing.
 - **DES Rental Fleet – Weekends**
 - Currently we do not charge for use of these vehicles during the weekend except our vans location.
 - May 1, 2020 – all daily trip vehicles will be charged the normal daily trip rate on the weekend.
 - **Refueling Fee-**
 - Currently - \$10
 - May 1, 2020 - \$20
 - **No Show Fee-**
 - Currently - \$15
 - May 1, 2020 - \$30

WA State Fleet Operations Customer ▾ Fleet ▾ Reservation ▾ Bill ▾ Administration ▾ Operations ▾ Call centre Search

New reservation from this ▾ Home My Reservations Change Reservation **Cancel Reservation** History Enter Comment Show Print Version

Your Reservation 390897

Reservation start	2/20/2020 12:15 PM
Reservation end	2/20/2020 5:00 PM
Customer	Tamir Frazier_503926
KeyManager Access Code	C59676
Driver	

**fees have not been updated in over 5 years.*



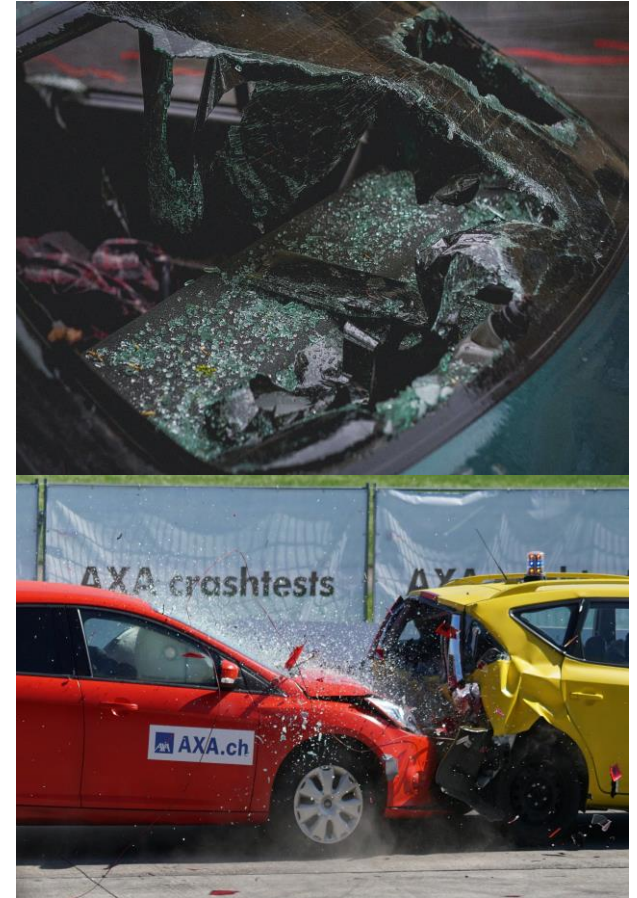
Break Time

- Please come outside and check out the Bolt!



CEI 2019 Fleet Accident Data Totals

- Total accidents/incidents: 549
- Preventable incidents: 205
- Preventable cost: \$480,444.15
- Recoverable claims: 155
- Total loss vehicle: 33
- Repair totals \$1,085,100.17
- Average cost: \$2,343.63
- Average days to repair: 8.22



Safety Videos – How to get Un-Stuck

<https://blog.firestonecompleteautocare.com/driving/how-to-get-car-unstuck-in-mud/>

<https://www.motor1.com/news/315310/getting-rear-wheel-drive-out-of-bind/>



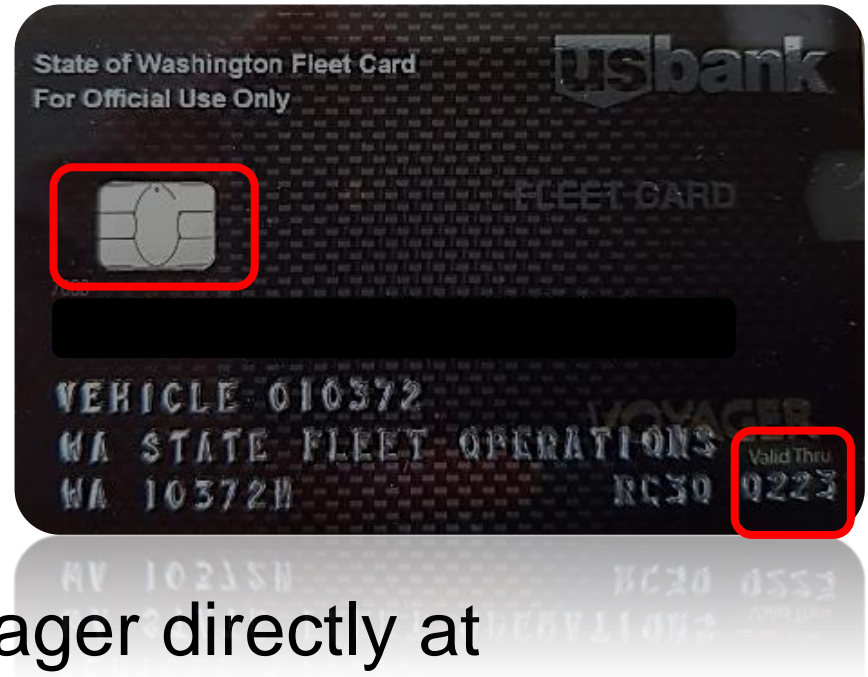
Good To Go

- Agency billing
 - January 2020 billed in February
- Anticipated kerfuffle
 - Vehicles on agency account and DES account
 - Flex Passes being billed for Tolls
- Flex pass
 - Keep/Remove vehicle in agency account
 - Keep pass in “HOV” mode always
- Future state
 - DES acquires window stickers to reduce Vtoll photo costs
 - Savings passed on to DES customers.



Voyager Card Reissue

- All agencies have received new cards.
- Key Features:
 - Black in Color
 - Chip
 - Expire 02/23
- All cards Active
- Destroy old card
- Any issues contact Voyager directly at 800-987-6591



Voyager Card Reissue

- 70+ agencies
- Over 5000 Fuel cards sorted



Stolen Vehicles

- Notify local police
 - Case #
 - Officers name
- Notify DES Fleet operations ASAP
 - 360-664-9215 or 800-542-6840
 - DES Fleet Operations is the legal owner
- Follow your agencies internal policy



Utilization

- 2019 Utilization final report to agencies February 2020
- Underutilized vehicles – 4 options
 - 3 month extension
 - Change/swap location/operator
 - Submit a waiver
 - Return vehicle to Fleet Operations
- Training/Brainstorming session with your Customer Account Representative
 - What Fleet sees/agency
 - Over utilized vehicle
 - Best Options/course of action



Monthly Operator Training

- Upcoming WebEx Operator Training
 - March 3rd 2020 at 10:30 AM
 - March 24th 2020 at 10:30 AM
 - April 7th at 1:30 PM
 - April 23rd at 10:00 AM
 - Email mpmail@des.wa.gov for official invite
- In-person options available
 - Contact you Customer Account Representative
 - 360-664-9210



Take our Survey!

[https://www.surveymonkey.com/r/ATOfedbackfor
m](https://www.surveymonkey.com/r/ATOfedbackfor_m)

